

Time	Track 1 Utility Management Room: Palm 1	Track 2 Engineering Room: Palm 2	Track 3 Operators Room: Palm 3	Track 4 Water Quality Room: Palm 4	Track 5 Water Resources Room: Palm 5	Track 6 Councils and Additional Room: Palm 6
8:00 AM	<b>Opening General Session &amp; Keynote Speaker (Town and Country A &amp; B // 8:00am - 10:00am)</b> Keynote: The Hero's Journey (Becoming the Hero of Your Own Story), Philip Folsom					
10:00 AM	<b>First Time Attendee Orientation (Town and Country D) or Networking Break (10:00am - 10:30am)</b>					
10:30 AM	<i>Financial Management Committee Meeting</i>	<i>Asset Management Committee Meeting</i>	<b>From Bottlenecks to Breakthroughs: Maximizing Water Treatment Capacity without Expanding Footprint: A Retrofit Success Story</b> <i>Vijay Karunanithi (Black &amp; Veatch) &amp; Bryson Pearson (City of Folsom)</i>	<b>Lessons from the Frontier: Utility Experiences with Microplastics Sampling</b> <i>Brent Alspach (Arcadis)</i>	<b>Operators RoundTable</b>	<b>Things Left Unsaid: Women in Water</b>  Panel: <i>Lindsay Leahy (Valley Center Water District)</i> <i>Meena Westford (San Diego County Water Authority)</i> <i>Christine Antoine (Port of San Diego)</i>
11:00 AM	<i>Leadership Development Committee Meeting</i>	<i>Engineering and Construction Management Committee Meeting</i>	<b>Open Heart Surgery – Strategies to Keep the Plant Alive While Upgrading El Dorado Hills WTP</b> <i>Yifan Zhang (Hazen and Sawyer) &amp; Sifang Shan (El Dorado Irrigation District)</i>	<b>Ozone in Drinking Water Treatment: Process Design, Operation, and Optimization (2nd Ed)</b> <i>Eric Wert (Southern Nevada Water Authority)</i>	<b>Operators RoundTable</b>	
11:35 AM	<b>Awards Lunch (Town and Country A &amp; B // 11:35am - 12:55pm)</b>					
1:00 PM	<b>Electrical Cost Management for a Water Agency</b> <i>Michelle Berens (Helix Water District)</i>	<b>Evaluating the Financial Impact of OT Cybersecurity</b> <i>Brandon Erndt (HDR)</i>	<i>Operators Committee Meeting</i>	<i>Distribution System Water Quality Committee Meeting</i>	<b>Turning Capital into Savings: Simi Valley's Energy Efficiency Upgrades with Statewide WISE™ Support</b> <i>Abhi Sah (Lincus, Inc.)</i>	<b>Path to Leadership</b>  Panel: <i>Jack Beebe (Fallbrook Public Utility District)</i> <i>Colter Anderson (Operational Technical Services), Jeff Kightlinger (formerly of Metropolitan Water District)</i>
1:30 PM	<b>Bridging Budget Gaps: Strengthening Financial Resilience in Uncertain Times</b> <i>Kenneth Sansone (SL Environmental Law Group)</i>	<b>Data Driven Maintenance: Practical Solutions for Evaluation &amp; Implementation</b> <i>Joberto Lee (Enterprise Automation)</i>	<i>Competition Committee / Tops Ops Challenge Committee Meeting</i>	<i>Research Committee Meeting</i>	<b>Leading the Way in Strategic and Innovative Water Operations - How Water Agencies, their local Regional Energy Network, and Trade Allies are working together to save energy, water, and money</b> <i>Panel: Jacob Johnson, Matt Jensen, Abhi Sah, Sulma Hernandez</i>	

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2:00 PM	<b>Think Tank: "Join the Community" (Goldenstate Ballroom Foyer) or Networking Break (2:00pm - 2:30pm)</b>					
2:30 PM	<b>Environmental Programs for Water Treatment Facilities</b> <i>Anthony Fang</i> (Metropolitan Water District of Southern California)	<b>Rethinking Reservoir Design Through Collaborative Delivery: EBMUD's Central Reservoir Replacement Project</b> <i>Akira Kaku &amp; Yousef Nouri</i> (EBMUD)	<b>Development and Implementation of a Comprehensive Operator Training Program</b> <i>Michelle Berens</i> (Helix Water District)	<b>Remote Chloramination: Tips, Tricks, and Observations from a Distribution System Operator</b> <i>Kevin Brunke &amp; Justin Brazil</i> (Sweetwater Authority)	<b>Efficiency Mapping: Data &amp; Money</b> <i>Panel: Michelle Bunn, Abhi Sah, Matt Jensen</i>	<b>Legislative Committee (Water Utility Council) Meeting</b>
3:00 PM	<b>Air Permitting Basics</b> <i>Camille Yu</i> (Golden State Water Company)	<b>SCVWA's Unified Approach to Storage: Rethinking Reservoir Standards for the Long Term</b> <i>Felipe Da Silva (DN) &amp; Courtney Mael</i> (Santa Clarita Valley Water Agency)	<b>Filter Underdrain Failure and Response</b> <i>Michelle Berens</i> (Helix Water District)	<b>Impact of Water Age on Chloramine Residual Stability and Nitrification in Distribution System Reservoirs</b> <i>Issam Najm</i> (Hazen and Sawyer)	<b>Overview of Drinking Water Disinfection Design and Permitting Considerations</b> <i>Connie Devenport</i> (Black & Veatch)	<b>Veterans Engagement and Transition Committe</b>
3:30 PM	<b>CARB's ACF Regulation- How Utilities Are Navigating an Uncertain ZEV Market during the Trump Administration</b> <i>Roxana Ramirez</i> (Metropolitan Water District of Southern California)	<b>Replacement of Two Earthen Reservoirs with Two Prestressed Concrete Tanks on a Challenging Site</b> <i>Cindy Bertsch</i> (Water Works Engineers) & <i>Frank Du</i> (San Jose Water Company)	<b>Confidence in Jar Testing Results for Plant Application</b> <i>Guy Schott</i> (Water Boards, Division of Drinking Water)	<b>Fifty Ways to Watch Your Water: EBMUD's Experience Deploying Online Chlorine Analyzers in 50 Distribution Reservoirs</b> <i>Gordon Williams</i> (EBMUD)	<b>Optimizing Membrane Backwashing with Novel Colloidal Particle Measurement</b> <i>Brendan Jordan</i> (Kennedy Jenks)	<b>Leaving Talent on the Table: Bridging the Gap Between Military Experience and Civilian Hiring Practices</b> <i>Panel: Michael Kerr (Otay Water District), Jodi Biermann, (Helix Water District), Kyle Ochenduszko (Contra Costa Water District)</i>
4:05 PM	<b>Exhibit Hall (4:05pm - 7:00pm)</b> Grand Opening, Taste Test, Showcase Raffles					

Time	Track 7 Utility Management Room: Palm 1	Track 8 Engineering Room: Palm 2	Track 9 Operators Room: Palm 3	Track 10 Water Quality Room: Palm 4	Track 11 Water Resources Room: Palm 5	Track 12 Councils and Additional Room: Palm 6
8:00 AM	<b>Water All-Star (Town &amp; Country D)</b>		<b>High Recovery Reverse Osmosis (RO): Tomorrow's Potable Reuse Projects Happening Today</b> <i>Shane Trussell (Trussell Technologies, Inc.)</i>			
8:35 AM	<i>Environmental Health and Safety Committee Meeting</i>	<i>Materials Performance Committee Meeting</i>	<b>Advancements in PFAS and Infrastructure Multi-Hazards Resilience Research for all Utility Backgrounds</b> <i>Michael Dirks (The Water Research Foundation)</i>	<b>Preparing for anticipated MDBR revisions while addressing Legionella concerns</b> <i>Chad Seidel (Corona Environmental Consulting, LLC)</i>	<b>Reversing the Flow: The Challenges of Starting Up and Operating the Nation's First Municipal Flow-Reversal RO System</b> <i>Helia Ng (Brown and Caldwell)</i>	<b>Design Considerations for Geohazard Resilient Pipeline – A Crash Course</b> <i>Diego Rivera</i>
9:05 AM	<i>Security and Emergency Management Committee Meeting</i>	<i>Systems Control Technology Committee Meeting</i>		<b>Long-Term Drinking Water Engineering Solutions for Disadvantaged Communities Through Technical Assistance</b> <i>Himali Rodrigo (State Water Resource Control Board)</i>	<b>Introducing a Different Water Source: Strategic Methods for Successful Integration and Monitoring</b> <i>Erin Mackey (Brown and Caldwell)</i>	<b>Backflow Devices: The Importance of Protecting our Water from Cross-Contamination</b> <i>Gerry Vasquez (City of South Gate)</i>
9:35 AM	<b>Coffee with Exhibitors (Exhibit Hall // 9:35am - 10:00am)</b>					
10:00 AM	<b>Building High Performing Teams That Attract And Keep The Best Talent</b> <i>Robert M. Donaldson (Collaborative Strategies Consulting Inc.)</i>	<b>New California Legislation Expands Access to Collaborative Project Delivery</b> <i>Tom Viosky (CDM Smith)</i>	<i>Backflow Programs Committee Meeting</i>	<b>California DDW Regulatory Updates</b> <i>Darrin Polhemus (Division of Drinking Water)</i>	<b>The Roadmap to Reuse Through CalVal's Treatment Technology Guidance</b> <i>Tim Dinh (Trussell Technologies, Inc.)</i>	<b>City of Westminster's Journey Toward an Electronic Work Order System</b> <i>Noelani Leal</i>
10:30 AM	<b>Operationalizing Innovation: Change Management and Technology Adoption for Water and Wastewater Utilities</b> <i>Cristina Ahmadpour (Isle)</i>	<b>Electromagnetic Condition Assessment of 54- and 60-Inch Steel Pipelines</b> <i>Oliver Malkin (Helix Water District) &amp; Chris Garrett (APPIA)</i>	<i>Meters Committee Meeting</i>	<i>Water Treatment Committee Meeting</i>	<i>Water Well Technology Committee Meeting</i>	<i>Certification Board Committee Meeting</i>
11:00 AM	<b>Think Tank: "Early Career Q&amp;A" (Goldenstate Ballroom Foyer) or Networking Break (11:00am - 11:30am)</b>					
	<b>Exhibit Hall (9:35am - 2:30pm)</b> Poster Competition (10:30am), Exhibit Hall Boxed Lunch (11:35am), Mentor Meet Up (12:30pm), YP hosted Scavenger Hunt (1:00pm)					

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2:30 PM	<b>Career Management and Interviewing 101 - 2.0</b> <i>Chris Castaing</i> <i>(San Diego County Water Authority)</i>	<b>Hydraulic Crossroads: Update, Recalibrate, or Start All Over?</b> <i>Paul Rodriguez</i> <i>(Mott MacDonald) &amp;</i> <i>Jacob R Quick</i> <i>(California-American Water )</i>	<b>Strengthening Cross-Connection Control: Anaheim's CCCPH Implementation and Program Transition</b> <i>Courtney Rubin (West Yost) &amp;</i> <i>Stewart Noble (City of Anaheim)</i>	<b>Quality Assurance: Challenges for the Analysis of Microplastic</b> <i>Jonathan Zapata &amp; Lucy Li</i> <i>(Metropolitan Water District)</i>	<b>Maintaining a Healthy Wellfield for Reliable Municipal Supply</b> <i>Nicholas Byler</i> <i>(Montgomery &amp; Associates)</i>	<i>Student Chapters Committee Meeting</i>
3:00 PM	<b>Strategies for Recruiting and Retaining Top Talent in Technical Teams</b> <i>Suzanne Timani</i> <i>(Esri)</i>	<b>From Vision to Action: How to Successfully Launch a Water Program</b> <i>Ruwanka Purasinghe &amp;</i> <i>Jacquelin Mutter</i>	<b>Managing AMI for the Long Run: Maintenance, Reliability, and Asset Performance</b> <i>Andre Noel</i> <i>(USG Water Solutions)</i>	<b>Tracer Studies - Test Methods</b> <i>Guy Schott</i> <i>(Water Boards, Division of Drinking Water)</i>	<b>Material Selection for Pump Column &amp; History of HSLA Steel</b> <i>Charlie Hoherd</i> <i>(Roscoe Moss Company)</i>	<i>Young Professionals Committee Meeting</i>
3:30 PM	<b>Networking Break (3:30pm - 3:45pm)</b>					
3:45 PM	<b>Best Practices to Update Your Emergency Response Plan</b> <i>Greg Papazian, Coachella Valley Water District</i> <i>James Taylor, Black &amp; Veatch</i> <i>Ken Wendtland, Las Vegas Valley Water District</i>	<b>Frankenstein Chaos Creations Commissioning &amp; Operational Lessons Learned from Modifying "Standard" Vendor Equipment Package Systems</b> <i>Kiersten Lee</i> <i>(MWH Constructors)</i>	<b>Driving Operational Efficiencies through Customer Meter Inspection Plans Driven by the use of Software and the use of Additional Utility Data</b> <i>Kenneth Bossung</i> <i>(Baseform, Inc)</i>	<b>New Underdrains, Media, and Aircour to Improve Performance and Extend the Life of Gravity Filters</b> <i>Todd Reynolds</i> <i>(Kennedy Jenks Consultants)</i>	<b>Groundwater Well – Well Liner Program</b> <i>Geoffrey Bates</i> <i>(California Water Service)</i>	<b>Inside the Leadership Pipeline: Programs Shaping the Future of Water Professionals</b>  <i>Paul Hernandez</i> <i>(Water Education for Latino Leaders) &amp;</i> <i>Jenyffer Vasquez and Paul Hernandez</i> <i>(Calleguas Municipal Water District and Water Education for Latino Leaders)</i>
4:15 PM	<b>"Never let a good (energy) crisis go to waste." Implementing Distributed Energy Resources for Real Power Resilience.</b> <i>Michael Gruenbaum</i> <i>(West Yost)</i>	<b>Improving Interconnect Reviews in an Industry of Shifting Connectivity</b> <i>Kane Bortega</i> <i>(MWH Constructors)</i>	<b>Beyond the RFP: 10 Crucial Lessons for a Successful AMI Program</b> <i>Eric Larson</i> <i>(Badger Meter)</i>	<b>Strengthening Fluoridation Training and Communication: Insights from a Statewide Survey of California Water Operators</b> <i>Mark J Bartson</i> <i>(UC San Francisco, Oral Health Program)</i>	<b>CA Well Replacement: How a Uranium Blending Plan Became a Fast-Track Aquifer Characterization</b> <i>Joel Bellin</i> <i>(HDR Engineering)</i>	
4:50 PM	<b>Water All-Star (Town &amp; Country D)</b>		<b>Water 2050</b> <i>Heather Collins (Metropolitan Water District of Southern California)</i> <i>Loren Labovich (Brown &amp; Caldwell)</i>			
5:30 PM	<b>YP Hosted Reception (The Lapper Bar // 5:30pm - 8:30pm)</b>					

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8:00 AM	<b>Water All-Star (Town &amp; Country D)</b>	<b>Don't Get Burned, Prioritize Fire Resiliency</b> <i>Adelina Sanchez, Tom Bloomer (Padre Dam Municipal Water District), &amp; Kirsten Plonka (Hazen and Sawyer)</i>				
8:35 AM	<i>Communications and Customer Relations Committee Meeting</i>	<b>AWWA Manual M77 Condition Assessment of Water Mains Addresses Ultrasonic Inspection Technologies – A Review</b> <i>Chris MacDonald (CPM Pipelines)</i>	<i>Smaller Utilities Committee Meeting</i>		<b>Temporal Discrepancies in NFT Area Identification: A Comparative Analysis Using 2020 and 2024 Aerial Imagery in Fontana, CA</b> <i>Tarlan Razzaghi &amp; Masoud Hoseyni (DCSE, inc)</i>	<b>Golden Mussel Background, Biology, and California's Response</b> <i>Dominique Norton (California Department of Fish and Wildlife)</i>
9:05 AM	<i>New Technology Committee Meeting</i>	<b>Bridging Strategy and Operations: Translating Asset Management Principles into Actionable Utility Practices</b> <i>Cris Perez &amp; Esteban Azagra (Arcadis)</i>	<b>Building High Performing Teams That Attract And Keep The Best Talent</b> <i>Robert M. Donaldson (Collaborative Strategies Consulting Inc.)</i>	<b>Out With the Old...In with the New: Conversion of a Hybrid Nanofiltration-Reverse Osmosis Groundwater Desalination Facility to a Full Nanofiltration Facility</b> <i>Stefanos Word &amp; Ava Mattie (MKN)</i>	<b>Less Lawn, More Solutions: Statewide Outreach and Tools to Support AB 1572</b> <i>Melissa Matlock (CalWEP)</i>	<b>Early Detection Monitoring for the Presence of Golden Mussel</b> <i>Thomas Jabusch (California Department of Fish and Wildlife)</i>
9:35 PM	<b>Think Tank: "Leveling Up Your Certifications" (Goldenstate Ballroom Foyer) or Networking Break (9:35am - 10:00am)</b>					
10:00 AM	<b>Reinforcement Learning For Water Process Optimization: Real-Time Adaptation Without Historical Training Data</b> <i>Martha White &amp; Nils Smit (RLCore)</i>	<b>Resilience of PVC/PVCO Pipe's Performance to Challenging Environmental Conditions</b> <i>Rowena Patenaude (Westlake Pipe &amp; Fittings) &amp; Brooks Ryan (Uni-Bell PVC Pipe Association)</i>	<b>Stronger Together: Mutual Aid Transforms Emergency Response During California Wildfires</b> <i>Jose Martinez (Valley County Water District) &amp; Roy Frausto (La Puente Valley County Water District)</i>	<b>EPA Drinking Water Regulatory Updates</b> <i>Daria Evans-Walker (Water Division, U.S. EPA Region 9)</i>	<b>Building Practical Tools for Tracking Water Demands, Conservation, and Regulatory Compliance</b> <i>Tina Wang (EKI Environment &amp; Water)</i>	<b>Review of the Vulnerability of Facilities to Invasive Mussels Invasion and Tools Available for Mitigation</b> <i>Tony Van Oostrom</i>
10:30 AM	<b>Beyond Mapping: Leveraging GIS to Strengthen Redundancy and Resilience</b> <i>Ali Diba (DCSE)</i>	<i>Tanks, Reservoirs and Structures Committee Meeting</i>	<b>Smaller Washington State District Uses Flow and In- Conduit Micro Hydro to Fund Infrastructure</b> <i>Mark Handzlik (Skagit PUD) &amp; Gregg Semler (InPipe Energy)</i>	<i>Water Quality Analysis Committee Meeting</i>	<b>Lessons in Commercial Water Efficiency Programming</b> <i>Nicki Powell (Maddaus Water Management)</i>	<b>Aquatic Animal Invasive Species Control Permit &amp; Molluscicides</b> <i>Stephen Burkholder (Dudek)</i>

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11:00 AM	<b>Cybersecurity on the SCADA Network</b> <i>Nathan Sender (RoviSys) &amp; Adam Kelly (RoviSys)</i>	<b>Water Main Rehabilitation Committee Meeting</b>	<b>Modernizing Water Utilities: The Customer Experience Case for Advanced Metering</b> <i>Tiffany Sikora (Black &amp; Veatch) &amp; Jessica Lyman (Black &amp; Veatch)</i>	<b>Findings from WRF Project 5168: Enhancing Treatment Resilience to Wildfire Events by Exploring Pre-ozone and Pre-chlorine at Bench and Pilot Scale</b> <i>Sierra Johnson (Brown and Caldwell)</i>	<b>Driving Water Efficiency: Innovative Programs for Homes and Businesses</b> <i>Jenna Shimmin (Eastern Municipal Water District) &amp; Jason Lucas (Eastern Municipal Water District)</i>	<b>Golden Mussel Mitigation in the State Water Project</b> <i>Tanya Veldhuizen (CA Dept Water Resources)</i>
11:35 AM	<b>Top Ops Finals Lunch (Town and Country A &amp; B // 11:30am - 12:25pm)</b>					
12:30 PM	<b>Decision Making &amp; Asset Management with Digital Maps</b> <i>Finn Swann (ESRI)</i>	<b>Benefits of Polymer Concrete vs. Traditional Concrete Enclosures</b> <i>Jacob Swartz (JTS Sales Group)</i>	<b>Golden Mussel Bad News for California, But Fortunately There Is a Registered Product to Combat Them</b> <i>Robert Noble &amp; David Hammond (Earth Science Labs, Inc.)</i>	<b>Insights on the Reduction Coagulation Filtration Process for Hexavalent Chromium Compliance Garnered from Testing Completed Across California</b> <i>Craig Gorman (Corona Environmental Consulting, LLC)</i>	<b>Water Loss Control Committee Meeting</b>	<b>Golden Mussel Detection and Utility Response: Proactive Measures to Protect Water Supplies and Infrastructures</b> <i>Atlasi Daneshvar (Valley Water)</i>
1:00 PM	<b>Revolutionizing Water Infrastructure by Implementing AI-Powered Risk Modeling for Asset Management and Water Loss Strategies</b> <i>Cory Sides (VODA.ai) &amp; Wendie Heje (Rancho California Water District)</i>	<b>Active Acoustic Leak and Pressure Monitoring to Reduce Non-Revenue Water Loss</b> <i>Kevin Barnes (Fluid Conservation Systems)</i>	<b>Golden mussels (Limnoperna fortunei) and their control in California waters</b> <i>John Parsons (Contra Costa Water District)</i>	<b>Now Chromium is Regulated Too? How do I Treat? Lessons from Five Utilities.</b> <i>Steve Green (ATEC Water Systems LLC)</i>	<b>Success through Shared Resources and Collaboration: San Diego Country Water Authority's Regional Water Loss Management Program</b> <i>William Christiansen (E Source) &amp; Mina Ziaei (San Diego County Water Authority)</i>	<b>Metropolitan's Invasive Mussel Response</b> <i>Ying Wu (Metropolitan Water District of Southern California)</i>

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1:30 PM	<p><b>Practical applications of Artificial Intelligence for Drinking Water for Asset Management and Learning about Regulations</b> <i>Andrew Goldberg (EKI Environment and Water) &amp; Dillon McCormick (Brown and Caldwell)</i></p>	<p><b>Corrosion and Corrosion Control for Ductile Iron Pipe</b> <i>Jeffrey Butters (Ductile Iron Pipe Research Association)</i></p>	<p><b>Setting the Standard: Anaheim's Role in America's Largest PFAS Cleanup</b> <i>Kyle Nelson (Brown and Caldwell) &amp; Divya Agrawalla (Anaheim Public Utilities)</i></p>	<p><b>The Science behind Chrome VI Ion Exchange Technology</b> <i>Cathy Swanson (Ecolab, PuroLite Resins)</i></p>	<p><b>Leveraging AMI Data to Develop District Metered Areas (DMA)</b> <i>Tim Collie &amp; Ryan Johnson (Elsinore Valley Municipal Water District)</i></p>	<p><b>Lake Berryessa Golden Mussel Prevention Framework and Management Strategy</b> <i>Drew Gantner (Solano County Water Authority)</i></p>
2:00 PM	<b>Networking Break (2:00pm - 2:30pm)</b>					
2:30 PM	<p><b>Implementing New Employee Learning Technologies</b> <i>Charles Allen (Golden State Water Company)</i></p>	<p><b>Controlling Infrastructure Replacement Costs</b> <i>James Lee (Crescenta Valley Water System) &amp; Michael Moore (East Valley Water District)</i></p>	<p><b>Operational Considerations of Coagulation in Water Reuse and Desalination</b> <i>Ayman Shawwa (TYLin)</i></p>	<p><b>Bridging Planning and Operations: Using Pressure Monitoring to Improve Distribution System Resilience</b> <i>Michael Gruenbaum (West Yost) &amp; Kambria Tiano-Smith (West Yost)</i></p>	<p><b>Customer Meter Testing - How many are enough?</b> <i>Kim Manago (E Source) &amp; Rachel Davis (Municipal Water District of Orange County)</i></p>	<p><b>A Regional 3-Pronged Approach to Golden Mussels</b> <i>Kyle Ochendusko (Contra Costa Water District)</i></p>
3:00 PM	<p><b>Flooding the Zone: The Power of Digital Media to Amplify Trusted Storytelling for Public Utilities</b> <i>Quin La Capra (Bodewell Group)</i></p>	<p><b>Replacing a Cross-Country Intertie Between Two Remote Water Sources and Distribution Systems: How Hard Could It Be?</b> <i>Angela Ceja (Water Works Engineers) &amp; Andrew Shaw (El Dorado Irrigation District)</i></p>	<p><b>Overcoming Water Quality Challenges in Pipeline</b> <i>Chris Castaing (San Diego County Water Authority)</i></p>		<p><b>Beyond the Band-Aid: Analyzing Risks for Enhanced Leak Detection</b> <i>Emma Quail (Ferguson)</i></p>	<p><b>Golden Mussels Panel Discussion</b> <i>Tanya Veldhuizen Ying Wu Dominique Norton Drew Gantner</i></p>
3:30 PM	<p><b>No One Wants to Talk About Rates—But You Can (and Should)</b> <i>Emily Otis (Bodewell Group)</i></p>	<p><b>An Agency-Wide Asset Management Transformation: Integrating People, Process, and Data for Sustainable Success</b> <i>Jose L. Huerta</i></p>	<p><b>Transforming Water Utility's Operation and Maintenance with Generative AI</b> <i>Dave Kanter (Teamsolve)</i></p>	<p><b>Leveraging your Storage Tanks and Reservoirs to Improve Water Quality</b> <i>Clint Freeman (D&amp;H Water Systems, Inc.)</i></p>	<p><b>Closing the Gap on Non-Revenue Water: A Utility-Technology Partnership in Action</b> <i>Jeremy McDonald (City of Hesperia) &amp; Matias Rodriguez (ASTERRA)</i></p>	
4:05 PM	<b>Conference Wrap Session &amp; Best Presentation Award (Town and Country D // 4:05pm - 4:30pm)</b>					
4:30 PM	<b>Wrap Party &amp; Volunteer Recognition (Monkey Bar // 4:30pm - 5:30pm)</b>					